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## **MEMBERSHIP REFUNDS POLICY – 2021/22**

**Membership Fees:** We note that even though the season may start later than normal for some membership categories every endeavour will be made to deliver as many normal club activities as possible. For example junior activities (nippers) may continue into March or April.

Membership refunds will be given less a \$20 administration fee if the member withdraws before the 30<sup>th</sup> November 2021. No refund will be given where an Active Kids voucher has been used for payment. Note that if a member withdraws and seeks a refund they will not be recognised as a member for the 2021/22 season.

If the junior activities (nippers) does not start before January 2022 a credit will be offered of 50% if the scheduled finish date remains at the end of February 2022. If a finish date of March 2022 is scheduled the credit will be 25% and no credit will be given if the finish date is extended to April 2022.

**Clothing Refunds:** No refunds on clothing that has been collected. Refunds will only be issued for clothing paid for but not delivered.

**Course Refunds:** Any course that has been paid for by a member will be refunded in full (less cost of manuals & materials handed out) if the course is unable to go ahead due to Covid or held until the course is able to resume.