



Director Member Services & Youth

Aim: To provide for all members worthwhile and enjoyable personal and professional development opportunities incorporating member recruitment, recognition and retention. Member Services spans across core portfolios of Lifesaving, Education, Surf Sports and also incorporating Youth.

Key Responsibilities

- Membership retention across all categories, member welfare and member inclusion.
- Promote and provide personal and professional development opportunities.
- Member Development (JAC and over 15 years youth engagement and leadership development)
- Member Recognition (internal and external awards)
- Communication to members including newsletters, social media etc

Coordinate and direct Member Protection including WWCCs, MPIOs Child Protection Officers